



# How to claim this warranty

**Contact the Customer Service department and provide the following information:**

- 1) Nature of the manufacturing defect
- 2) Date of purchase and, if already installed, date of installation
- 3) If installed, name of electrician and flooring installer
- 4) Resistance readings taken by installer
- 5) Proof of purchase and serial number from product label

Our Customer Service department will provide you with an authorization number and advise you on the next steps to complete your warranty claim.

**Disclaimer:** This warranty gives you specific legal rights and you may also have some legal rights which may vary from state to state or province to province. Manufacturer hereby disclaims and it is as a condition of the sale, that there are no implied warranties. Some states and provinces do not allow limitations on an implied warranty so the above limitation may not apply to you.

Mail: Danfoss Inc.  
6711 Mississauga Rd., Suite 306  
Toronto, ON  
L5N 2W3

Phone: 866-676-8062  
Fax: 905-285-2055



# EXTENDED WARRANTY

- For a period of twenty (20) years from the date of purchase Danfoss warrants that the Danfoss LX/GX/TX cables and mats are free from defects in material, design and workmanship. The extended warranty is only valid if the warranty certificate has been properly completed and mailed, and the installation is in accordance with the installation instructions.
- **The defective Danfoss cables or mats have to be inspected by or submitted to Danfoss or an authorized Danfoss dealer.** Failure to comply with all of the foregoing will void this extended warranty. Danfoss will, when the customer has documented that a defect in the Danfoss cables or mats were present at the date of delivery, repair or supply a replacement product at Danfoss' option. All claims shall be made within the extended warranty period. Danfoss shall not be liable for any claims made later than twenty years from date of purchase.
- Danfoss shall not be liable for any consequential and secondary costs or damages linked to the defect or replacement of the Danfoss LX/GX/TX. Danfoss will be liable for any costs related to the dismantling of defective product and the installation of a new product; however such liability is limited to the amount of five (5) times the initial product costs for each damage/case.

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THE FOREGOING WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, ON THE PART OF DANFOSS. DANFOSS DISCLAIMS ANY WARRANTY, EXPRESSED OR IMPLIED, OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. DANFOSS NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON, FIRM OR CORPORATION TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH SALE OR PRODUCT. DANFOSS SHALL NOT BE HELD RESPONSIBLE FOR DAMAGE TO PERSON OR PROPERTY, CONSEQUENTIAL LOSS, LOSS OF PROFIT, LOSSES ON GOODS IN STORE, OR THE LIKE WHICH MIGHT ARISE OUT OF THE FAILURE OF THE EQUIPMENT DELIVERED, IRRESPECTIVE OF THE CAUSE (INCLUDING FAULTY MANUFACTURE).



# WARRANTY CERTIFICATE

|                  |                      |                    |                      |
|------------------|----------------------|--------------------|----------------------|
| Name:            | <input type="text"/> |                    |                      |
| Address:         | <input type="text"/> |                    |                      |
| Zip/Postal Code: | <input type="text"/> | State / Province.: | <input type="text"/> |
| Phone:           | <input type="text"/> | E-mail:            | <input type="text"/> |

## PLEASE OBSERVE!

In order to qualify for the manufacturer warranty, the following must be filled in:

|                      |                      |                   |                      |       |                      |
|----------------------|----------------------|-------------------|----------------------|-------|----------------------|
| Name of Installer:   | <input type="text"/> | Telephone Number: | <input type="text"/> | Date: | <input type="text"/> |
| Name of Electrician: | <input type="text"/> | Telephone Number: | <input type="text"/> | Date: | <input type="text"/> |

## PRODUCT INFO

|                       |                      |                                   |                      |   |                                  |                      |
|-----------------------|----------------------|-----------------------------------|----------------------|---|----------------------------------|----------------------|
| Product code no.:     | <input type="text"/> | Nominal ohm value from cable tag: | <input type="text"/> | Resistance and megg value between conductor 1 and 2:      | <input type="text"/>             | <input type="text"/> |
| Date of manufacture:  | <input type="text"/> | Ohm value - before installing:    | <input type="text"/> | Resistance and megg value between conductor 1 and ground: | <input type="text"/>             | <input type="text"/> |
| Size (ft. or sq. ft.) | <input type="text"/> | Ohm value - after installing:     | <input type="text"/> | Resistance and megg value between conductor 2 and ground: | <input type="text"/>             | <input type="text"/> |
| Total watts:          | <input type="text"/> | Ohm value - after embedment:      | <input type="text"/> | Floor covering / Top layer:                               |                                  |                      |
| Cable tag voltage:    | Applied voltage:     | Ohm value - after top layer:      | <input type="text"/> | <input type="checkbox"/> Concrete                         | <input type="checkbox"/> Asphalt |                      |
|                       |                      |                                   |                      | <input type="checkbox"/> Stonework                        | <input type="checkbox"/> Other   |                      |

Place  
stamp  
here

## **Danfoss Inc.**

6711 Mississauga Rd., Suite 306

Toronto, ON L5N 2W3, Canada

Tel.: 905 285 2050

Fax: 905 285 2055

Attention: Customer Service - Electrical Heating

Please note that you can register your warranty online!

**[www.LX.Danfoss.com](http://www.LX.Danfoss.com)**